

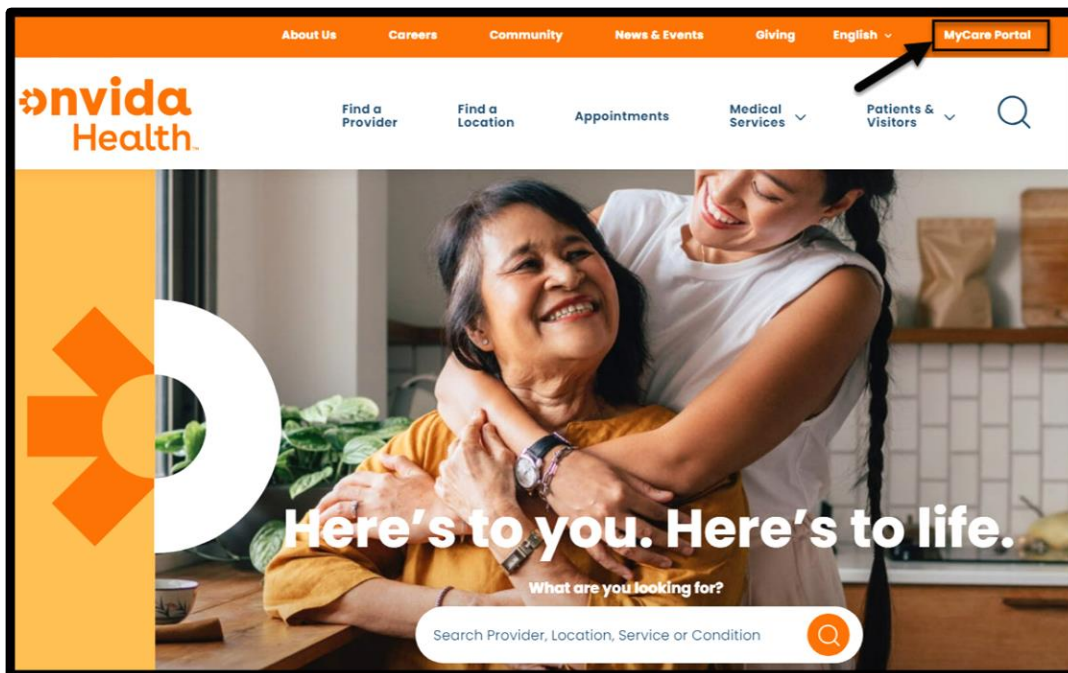


Onvida Health's Patient Portal

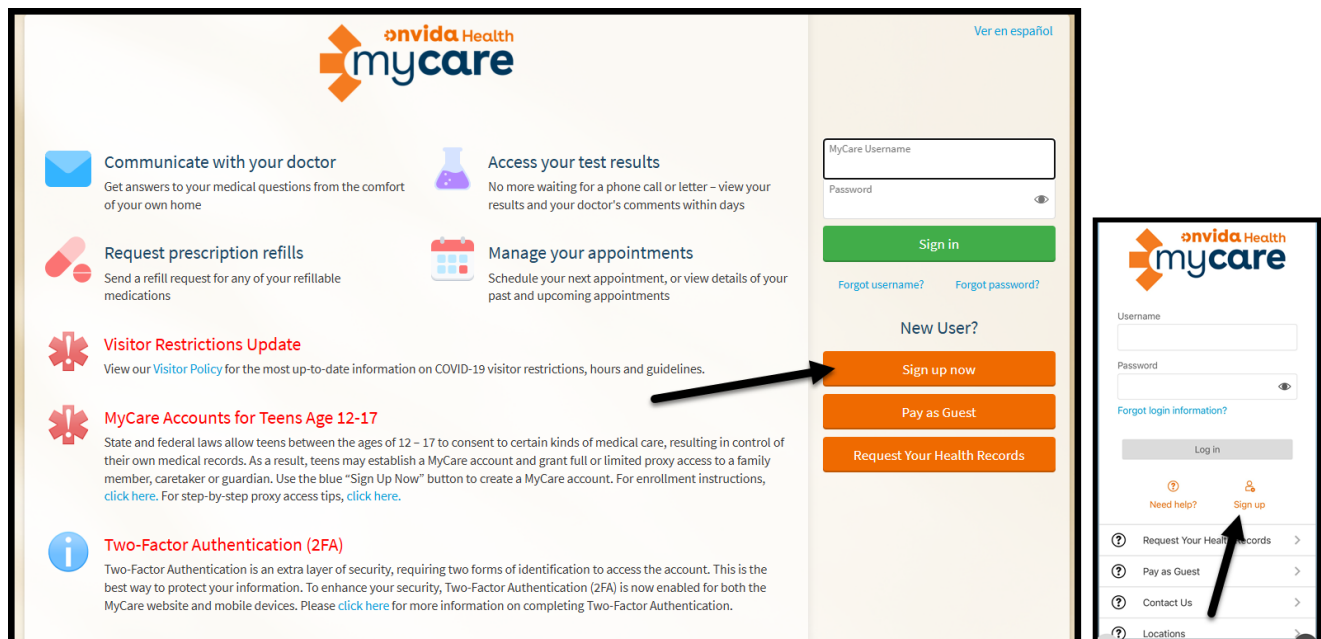
Audience: **Patient**

Signing Up for a MyCare Account

1. Visit mycare.yumaregional.org or download the MyCare app available on the **App Store** (iOS) and **Google Play** (Android)
 - You can also navigate to MyCare from OnvidaHealth.org by clicking the **MyCare Portal** button.



2. Click on the **Sign Up Now** button.



3. Enter your **Activation code**, last 4 of **SSN**, and **Date of Birth**. Click **Next**.
 - **Note:** If you recently had an appointment, your activation code may be included in your **After Visit Summary**. You can also contact **MyCare Support at (928) 336-7290** to get the activation code.


The screenshot shows the 'Please Identify Yourself' page of the MyCare portal. At the top is the MyCare logo and a 'Ver en español' link. The main heading is 'Please Identify Yourself'. Below it, a note states 'All fields are required.' and 'MyChart activation code'. A text input field for the activation code is shown with a placeholder 'xxxxxx'. Below this is a field for the 'Social Security number (last 4 digits)' with a placeholder 'nnnn'. The next field is for the 'Date of birth' in 'mm / dd / yyyy' format. A green 'Next' button is at the bottom left. On the right side, there is a section titled 'No Activation Code?' with an orange 'Sign up online' button. The footer contains links for 'Interoperability Guide', 'FAQs', 'Privacy Policy', 'Terms and Conditions', and 'High Contrast Theme', along with 'Download on the App Store' and 'GET IT ON Google Play' buttons. The MyChart by Epic logo and copyright information are also present.

4. **Create a Username and Password** for your new MyCare account, then Click **Next**.

The screenshot shows the 'Choose a Username & Password' page of the MyCare portal. At the top is the MyCare logo and a 'Ver en español' link. The main heading is 'Choose a Username & Password'. Below it, a note states 'All fields are required.' and 'Create a MyChart username. You will have to contact your MyChart help desk at 928-336-7290 if you ever need to change it, so think of one that is secure and easy to remember.' A text input field for the username is shown with a placeholder 'MyChart username'. Below this is a section titled 'Please enter a username.' with a note 'Create a password. Your password must be different from your MyChart username. For increased security, use a combination of numbers and letters (lowercase and uppercase)'. There are two text input fields for the password, labeled 'Password' and 'Retype password'. A green 'Next' button is at the bottom left. The footer contains links for 'Interoperability Guide', 'FAQs', 'Privacy Policy', 'Terms and Conditions', and 'High Contrast Theme', along with 'Download on the App Store' and 'GET IT ON Google Play' buttons. The MyChart by Epic logo and copyright information are also present.

We recommend setting email and text message notifications to "Yes" to ensure patients receive timely updates regarding changes to their medical records and billing information.

5. **Enter your e-mail address and phone number.** Retype, if necessary.
6. Click **Sign In** to complete the sign-up process.



Enable email notifications?

When new information is available (such as test results or messages), we will send a notification to your email address.

Your email address will be used only for notifications. We will not share your email address with anyone.

* Email address

* Retype email address

Please enter your email address.

Enable text message notifications?

When new information is available (such as test results or messages), we will send a text notification to your mobile phone.

Your mobile phone number will be used for notifications only. We will not share your mobile phone number with anyone.

* Mobile phone number

* Retype mobile phone number

Please enter your mobile phone number.

7. You're All Set!