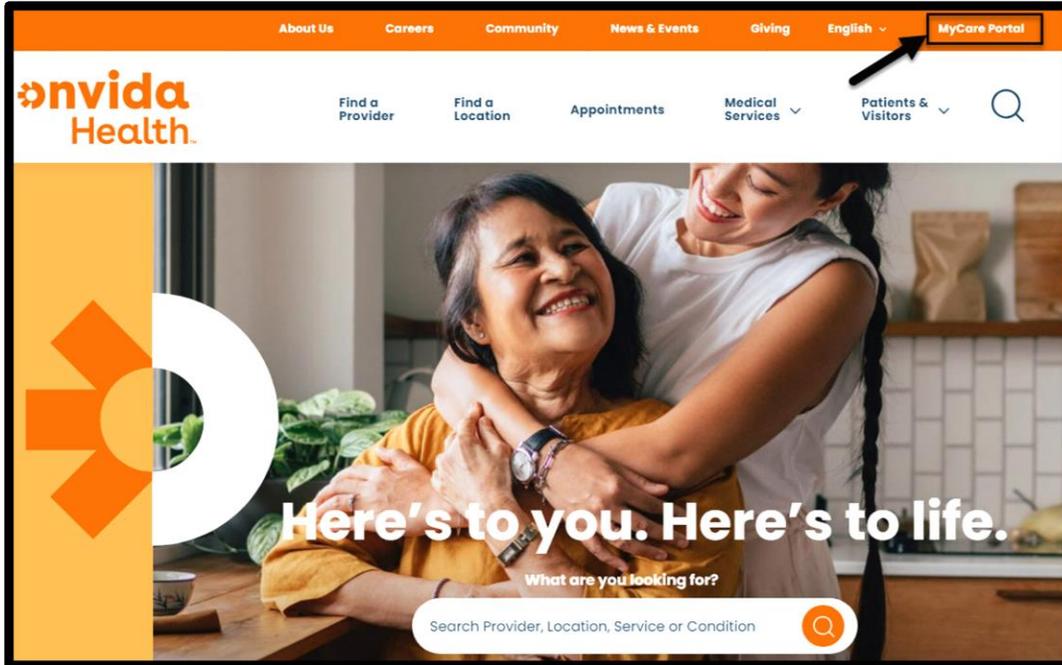


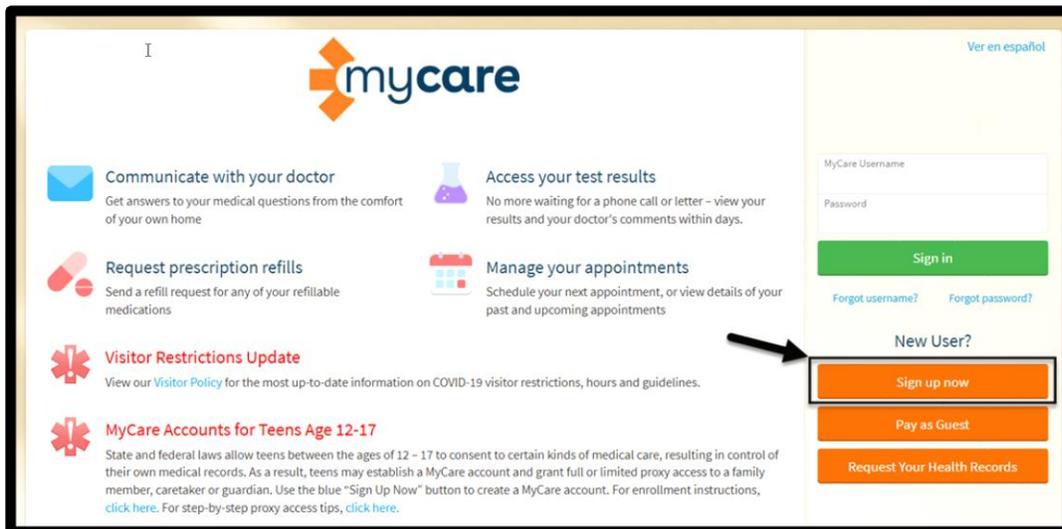
Onvida Health's Patient Portal
Audience: **Patient**

Signing Up for a MyCare Account

1. Navigate to the [MyCare Website](#)
 - You can also navigate to MyCare from [OnvidaHealth.org](#) and by clicking the **MyCare Portal** button.



2. Click on the **Sign Up Now** button.



3. Enter **MyCare Activation code**, last 4 of **SSN**, and **Date of Birth**. Click **Next**.

- **Note:** If you do not have an activation code, click on **Sign up online** then fill out and submit the form below.

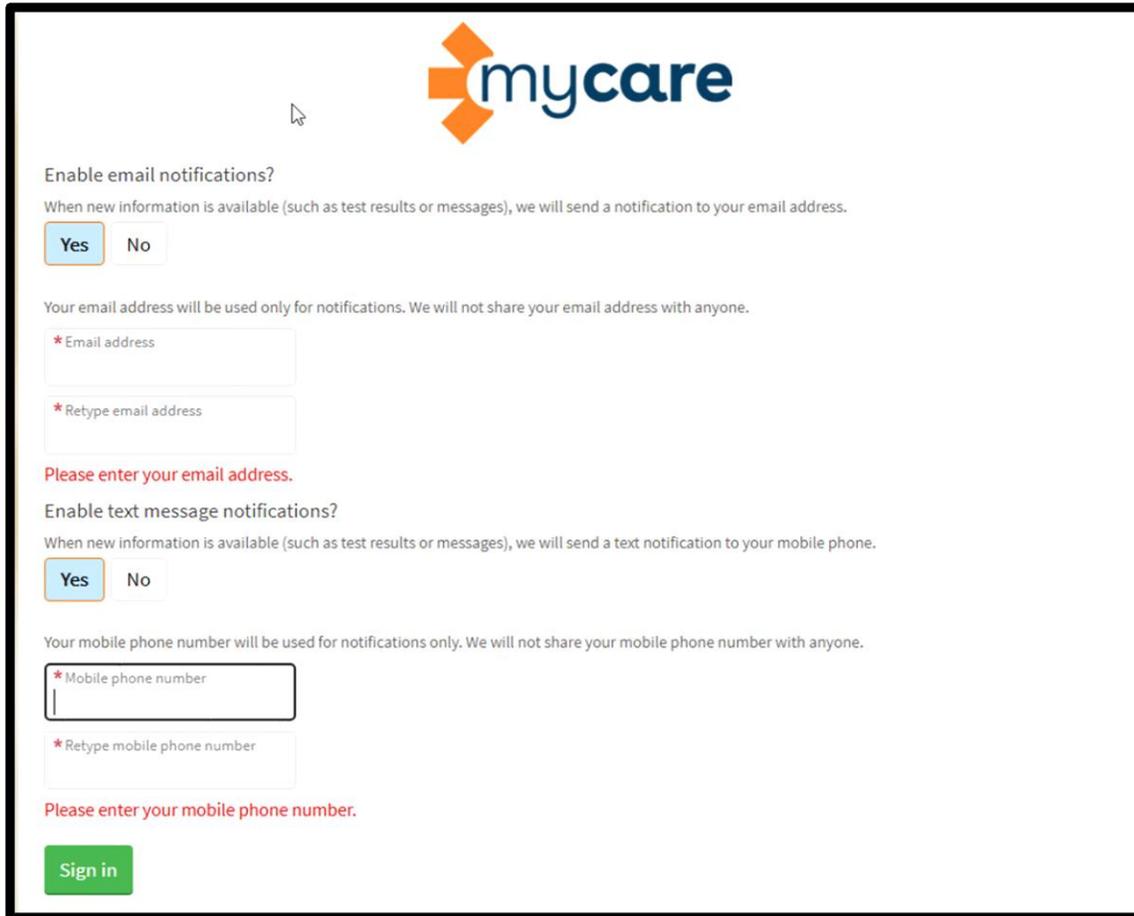
The screenshot shows the 'Please Identify Yourself' registration page. At the top left is the MyCare logo. In the top right corner, there is a link that says 'Ver en español'. The main heading is 'Please Identify Yourself'. Below this, it states 'All fields are required.' and lists three required fields: 'MyChart activation code', 'Social Security number (last 4 digits)', and 'Date of birth'. Each field has a corresponding input box with a placeholder. The 'MyChart activation code' field has a placeholder 'xxxxx - xxxxxx'. The 'Social Security number' field has a placeholder 'nnnn'. The 'Date of birth' field has a placeholder 'mm / dd / yyyy'. A green 'Next' button is located at the bottom left of the form. On the right side of the page, there is a section titled 'No Activation Code?' with an orange 'Sign up online' button. At the bottom of the page, there are links for 'Interoperability Guide', 'FAQs', 'Privacy Policy', 'Terms and Conditions', and 'High Contrast Theme'. There are also logos for 'Download on the App Store' and 'GET IT ON Google Play'. The MyChart by Epic logo and copyright information are visible in the bottom right corner.

4. Create a **Username and Password** for your new MyCare account, then Click **Next**.

The screenshot shows the 'Choose a Username & Password' registration page. At the top left is the MyCare logo. In the top right corner, there is a link that says 'Ver en español'. The main heading is 'Choose a Username & Password'. Below this, it states 'All fields are required.' and provides instructions for creating a MyChart username and a password. The 'MyChart username' field has a placeholder 'MyChart username'. The 'Password' field has a placeholder 'Password'. The 'Retype password' field has a placeholder 'Retype password'. A green 'Next' button is located at the bottom left of the form. At the bottom of the page, there are links for 'Interoperability Guide', 'FAQs', 'Privacy Policy', 'Terms and Conditions', and 'High Contrast Theme'. There are also logos for 'Download on the App Store' and 'GET IT ON Google Play'. The MyChart by Epic logo and copyright information are visible in the bottom right corner.

We recommend setting E-mail and Text message Notifications to **Yes**, so patients are regularly updated on any changes to their medical record and billing information.

5. **Enter or verify the e-mail address and/or phone number.** Retype, if necessary.
6. Click **Sign In** to complete the sign-up process.



The screenshot shows the MyCare sign-up interface. At the top center is the MyCare logo, which consists of an orange stylized 'M' icon followed by the text 'mycare' in a blue sans-serif font. Below the logo, the form is divided into two main sections for notification preferences. The first section is titled 'Enable email notifications?' and includes a sub-question: 'When new information is available (such as test results or messages), we will send a notification to your email address.' There are two buttons, 'Yes' and 'No', with 'Yes' being highlighted in blue. Below this, a note states: 'Your email address will be used only for notifications. We will not share your email address with anyone.' This is followed by two input fields: '*Email address' and '*Retype email address'. A red error message below these fields reads: 'Please enter your email address.' The second section is titled 'Enable text message notifications?' and includes a sub-question: 'When new information is available (such as test results or messages), we will send a text notification to your mobile phone.' There are two buttons, 'Yes' and 'No', with 'Yes' being highlighted in blue. Below this, a note states: 'Your mobile phone number will be used for notifications only. We will not share your mobile phone number with anyone.' This is followed by two input fields: '*Mobile phone number' and '*Retype mobile phone number'. A red error message below these fields reads: 'Please enter your mobile phone number.' At the bottom left of the form is a green 'Sign in' button.

7. You're All Set!

For Your Information...

MyCare is accessible via Mobile App or PC

- **MyCare Mobile App** – Available for download in both Apple and Google play stores.
- **MyCare PC** – Click & Favorite the [MyCare Website](#)